BSES Yamuna Power Limited

Shakti Kiran Building, Karkardooma
Delhi - 110032, India
CIN : U74899DL2001PLC111525
Tel.: +91 11 3999 9808, 3999 7111
Fax: +91 11 3999 9765
www.bsesdelhi.com



Ref No: RA/15-16/BYPL/364

Date: 23rd March 2016

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices for Feb'16.(Provisional).

Ref: Hon'ble Commission's letter no. F.17(85)/Engg./DERC/15-16/4824/3745 dated 19.01.2016.
Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Sir,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of Jan'16 are being submitted herewith (enclosed as Annexure – 1).

Further as per Hon'ble Commission's letter dated 19.01.2016 NIL report regarding the compensation paid from BYPL is enclosed as Annexure-2.

Thanking You
Yours faithfully,

For **BSES Yamuna Power Ltd.**

Gagan B Swain

Head- Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for Feb'2016

BSES Yamuna Power Limited

Sr No	Service Area	Overall Standard of Performance	February-2016		Total cases Received/ Reported (A)	Complaints Attended (B)		Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		Within Specified Time Limit	Above Specified Time Limit	
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	26482	82	26564	26482	82	99.69%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	295	3	298	295	3	98.99%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	0	0	0	0	0	
			0	0	0	0	0	
4	Period of Scheduled Outage							
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	719	0	719	719	0	100.00%
	Restoration of supply by 6:00 PM		715	4	719	715	4	99.44%
5	Street Light Faults							
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	8240	149	8389	8240	149	98.22%
	Replacement of fused/defective unit							
6	Continuity Indices							
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.04337					
	SAIDI		0.05803					
	MAIFI		0.00000					
	Percentage Billing Mistakes	Not exceeding 0.2%			No. of Bills issued	No. of Bills with mistakes	Percentage	
9					1524303	212		
	Percentage Faulty Meters	Not exceeding 3%			No. of meters as on last day of Feb'2016	No. of defective meters	Percentage	
10					1512832	1224		

Annexure-2

No Compensation was paid for the period Feb'16.